

# Charlottesville Redevelopment & Housing Authority

Rental Office

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[www.cvillerha.com](http://www.cvillerha.com)

## PUBLIC HOUSING PROGRAM REPORT

### As of June 23, 2022:

- 11 total vacant units
- WH – 10 Vacancies
  - 4 make ready units (all units waiting to be turned)
  - 6 offline units – substantial rehab
- SFS – 8 offline units – dispo/demo for redevelopment
- 6<sup>th</sup> – 0 units
- Riverside – 1 make ready
- 105 vacant units in Crescent Halls
- 0 upcoming vacancies
- 2 new moves in
- 0 vacant unit ready
- Public Housing Waiting List purge 11.19.2021
- 0 unlawful detainers (not rent related)
- 1 pending court date (not rent related)
- 0 pending writ

### Current Public Housing Waiting List – 1072 families

- 1 Bedrooms - 686 Families
- 2 Bedrooms - 168 Families
- 3 Bedrooms - 104 Families
- 4 Bedrooms - 44 Families
- 5 Bedrooms - 70 Families

### 2022 Rent Relief Received As of 6.24.22

United Way \$17,011

RRP (Rent Relief Program) \$99,237.99

**Accounts Receivable** (0-30 days, ending date 6.23.2022)

<b>Property</b>	<b>Outstanding Balance</b>
Houses	<b>\$268</b>
6 <sup>th</sup> Street	<b>\$5231</b>
Crescent Halls	<b>\$0</b>
Michie	<b>\$3495</b>
Riverside	<b>\$3204</b>
South First Street	<b>\$0</b>
Westhaven	<b>\$15,021.90</b>
Madison	<b>\$2324</b>

**Accounts Receivable** (Total Unpaid Charges ending date 6.23.2022)

<b>Property</b>	<b>Outstanding Balance</b>
Houses	<b>\$243</b>
6 <sup>th</sup> Street	<b>\$15,919.80</b>
Crescent Halls	<b>\$0</b>
Michie	<b>\$7846.05</b>
Riverside	<b>\$9723</b>
South First Street	<b>\$0</b>
Westhaven	<b>\$40,087.50</b>
Madison	<b>\$6,200</b>

**Collection Efforts**

Phone contact

Rental Relief Efforts

Rent Relief under CARES ACT, is now expired (federally), however, we continue to encourage residents to apply for local funding that may be available.

In July we will issue Balance Due reminders.

Following issuance of the Balance Due reminders, we will issue the required 30 Non-Payment Notice.

### **Case Management Update:**

- 10 Eligibility letters sent
- 1 Unit Offer letter sent (waiting on units to be turned and rent ready)

### **Pending Recertifications:**

- June - 1 overdue (resident was non-responsive/issued 21/30)
- July- 0
- August -1(resident non-responsive to date)
- September - 2

### **Staff Training:**

VHDA and HUD Trainings for Staff Ongoing  
REI Groundwater Racial Equity Training Completed in June  
Weekly Nelrod training webinars are ongoing as applicable  
Uniform Relocation Assistance ongoing webinars

### **Meetings:**

- Safety Meeting (Bi-Monthly on Tuesday evening)
- Resident Services Meeting (Second Tuesday of the month)
- Redevelopment Meeting (First Thursday of the month)
- AMP Staff Meeting (weekly)
- CRHA Senior Management Meeting (Weekly)
- Relocation Assessment Team (Third Monday of the month)

### **Staff Update:**

- Weekly team meetings are now conducted to be sure communications and expectations are clear as we move forward with the intention to continually improve how we serve our communities and keep “Residents First”.
- Bi-weekly meetings with DHS & Maintenance Supervisor to be sure communications and expectations are clear and we are unified in how we collectively serve our communities and keep “Residents First”.
- Staff continues to distribute notices as needed with needed reminders and current information.
- Staff continues to educate themselves on community resources, available and newly announced, to provide up to date information to those in need of additional assistance in various situations.
- Staff has begun and will continue education efforts as we prepare for our redevelopment and renovation efforts.
- Staff has made great strides to decrease TARS, however, we continue the efforts to collect on the and make referrals for local funds that may be available to assist residents.
- Office hours are back to normal; however, appointments, are still preferred, for any person needing to have a one on one with their AM or other staff. This allows us to be prepared and manage our time to meet other duties and deadlines.

### **Relocation Update:**

- Relocation Assessment Team meetings continue to be hosted on the 3<sup>rd</sup> Monday of each month.
- CRHA staff recently participated in a Redevelopment meeting at SFS to discuss relocation planning for Phase II.
- Relocation Coordinator & LIHTC AM have begun interviews, form dissemination, data collection to assure qualification of each resident to be relocated.
- Relocation Team sent two appointment reminder notices, GIN Notice & 90 Day notice as required by the Relocation Plan.

- Packing Supplies have arrived and will begin to be delegated as needed, within reason based on family/unit size. Residents will be required to sign off on receipt.