PUBLIC HOUSING PROGRAM REPORT

As of October 15, 2021:

• 26 vacant units (not to include Crescent Halls)
• 76 vacant units in Crescent Halls
• 3 upcoming vacancies
• 0 vacant unit ready
• Public Housing Waiting List was purged January 2019.
• 0 unlawful detainers (not rent related)
• 0 pending court dates
• 0 pending writ

Current Public Housing Waiting List – 964 families (portal applied most applicants to all bedroom sizes. Software provider is correcting this issue. This will be resolved by next reporting period).

• 1 Bedrooms - 369 Families
• 2 Bedrooms - 251 Families
• 3 Bedrooms - 210 Families
• 4 Bedrooms - 125 Families
• 5 Bedrooms - 9 Families
### Accounts Receivable (0-30 days, ending date 10.15.2021)

<table>
<thead>
<tr>
<th>Property</th>
<th>Outstanding Balance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ridge</td>
<td>$422.00</td>
</tr>
<tr>
<td>6th Street</td>
<td>$2,551.00</td>
</tr>
<tr>
<td>Crescent Halls</td>
<td>$3,084.00</td>
</tr>
<tr>
<td>Michie</td>
<td>$1,981.50</td>
</tr>
<tr>
<td>Riverside</td>
<td>$2,497.00</td>
</tr>
<tr>
<td>South First Street</td>
<td>$6,753.00</td>
</tr>
<tr>
<td>Westhaven</td>
<td>$12,859.73</td>
</tr>
<tr>
<td>Madison</td>
<td>$1,514.00</td>
</tr>
<tr>
<td>Houses</td>
<td>$0</td>
</tr>
</tbody>
</table>

### Accounts Receivable (Total Unpaid Charges ending date 10.15.2021)

<table>
<thead>
<tr>
<th>Property</th>
<th>Outstanding Balance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ridge</td>
<td>$1,890.00</td>
</tr>
<tr>
<td>6th Street</td>
<td>$4,149.01</td>
</tr>
<tr>
<td>Crescent Halls</td>
<td>$5,179.00</td>
</tr>
<tr>
<td>Michie</td>
<td>$3,419.03</td>
</tr>
<tr>
<td>Riverside</td>
<td>$3,864.00</td>
</tr>
<tr>
<td>South First Street</td>
<td>$12,700.03</td>
</tr>
<tr>
<td>Westhaven</td>
<td>$31,073.42</td>
</tr>
<tr>
<td>Madison</td>
<td>$4,821.00</td>
</tr>
<tr>
<td>Houses</td>
<td>$0</td>
</tr>
</tbody>
</table>
Case Management Update:

- 0 Eligibility letters sent
- 0 Unit Offer letter sent
- 5 New Move Admissions during January
- 1 New Move Admissions during February
- 13 New Move Admissions during March
- 0 New Move Admissions during April
- 0 New Move Admissions during May
- 3 New Move Admissions during June
- 0 New Move Admissions during July (1 transfer due to unit condition)
- 0 New Move Admissions during August (9 transfers from CH to other properties)
- 0 New Move Admissions during September
- 0 New Move Admissions to date in October (1 transfer CH to another prop w/6 more pending)
- 5 End of Participations in January
- 1 End of Participations in February
- 6 End of Participations in March
- 2 End of Participations in April
- 2 End of Participation in May
- 3 End of Participations in June
- 2 End of Participations in July
- 27 End of Participation in August (23 CH transitioning into HCV)
- 6 End of Participation in September (5 CH transitioning into HCV)
- 0 End of Participations to date in October
- 6 Unit Turns made ready in January
- 3 Unit Turns made ready in February
- 10 Unit Turns made ready in March
- 14 Unit Turn made ready in April (14 for CH Relocation)
- 11 Unit Turns made ready in May (8 for CH Relocation)
- 6 Unit Turns made ready in June
- 4 Unit Turns made ready in July
- 6 Unit Turns made ready in August
- 1 Unit Turn made ready in September
- 1 Unit Turn made ready to date in October (6 more in process)

Pending Recertifications:

- January – 0
- February – 0
- March – 0
- April – 0
- May – 0
- June – 0
- July – 0
- August – 0
- September – 0
- October – 0
- November – 0
- December – 11

**Staff Training:**

HCV Financial Management - March 22-24, 2021  
Developing and Managing Project Based Vouchers Training – March 23-25, 2021  
Uniform Physical Conditions Standards Training – April 13-14, 2021  
Applicant and Tenant File Documentation – May 13, 2021  
Section 3 Final Rule Training – May 18, 2021  
Customer Service Training – May 20, 2021  
VHDA and HUD Eviction Prevention ongoing webinars

**Meetings:**

- Security Meeting (Bi-Monthly on Tuesday evening)  
- Resident Services Meeting (Second Tuesday of the month)  
- Redevelopment Meeting (First Thursday of the month)  
- AMP Staff Meeting (Bi-weekly)  
- CRHA Senior Management Meeting (Weekly)  
- Relocation Assessment Team (Third Monday of the month)

**Staff Update:**

- Staff is working from the office, daily, and meeting with residents/applicants by appointment only.  
- Staff created a community calendar to highlight all important meetings and meeting information that was included in rent statements.  
- Staff continues to distribute community notices as needed.  
- Staff continues to educate themselves on community resources, available and newly announced, to provide up to date information to those in need of additional assistance in various situations.  
- Staff has begun and will continue education efforts as we prepare for our redevelopment and renovation efforts.  
- Staff have moved to different locations across CRHA properties. The Rental Office is now located at 1000 South First Street, below the Community Center.  
- Staff has completed the transfer of the residents from Crescent Halls west wing, into the HCV program, in response of the recent flooding.
- Staff is working with Crescent Halls, east wing, to prepare for transferring into the HCV program, in preparations for the continued redevelopment.
- Staff completed the REAC Inspection process for all sites.