City of Charlottesville 2018 Comprehensive Plan Update Community Engagement Methods & Results

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August 21st Community Leaders Meeting
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## Phase I Overview

During Phase I, a series of workshops were held to gather feedback from the community on how the update to the Comprehensive Plan should be shaped. All workshops were identical in format and information covered. Following a Comp Plan background presentation, attendees were divided into small groups in which they filled out a survey individually and completed a group mapping exercise. Efforts were made to hold these kickoff meetings at a variety of locations and times in order to maximize the community's opportunities to participate. The Phase I survey was also made available for completion online and included in the Phase II DIY Packets..

### **Meetings:**

Carver Recreation Center Monday, May 8, 2017, 1:00 pm – 3:00 pm

Venable Elementary School Thursday, May 11, 2017, 5:00pm – 7:00 pm

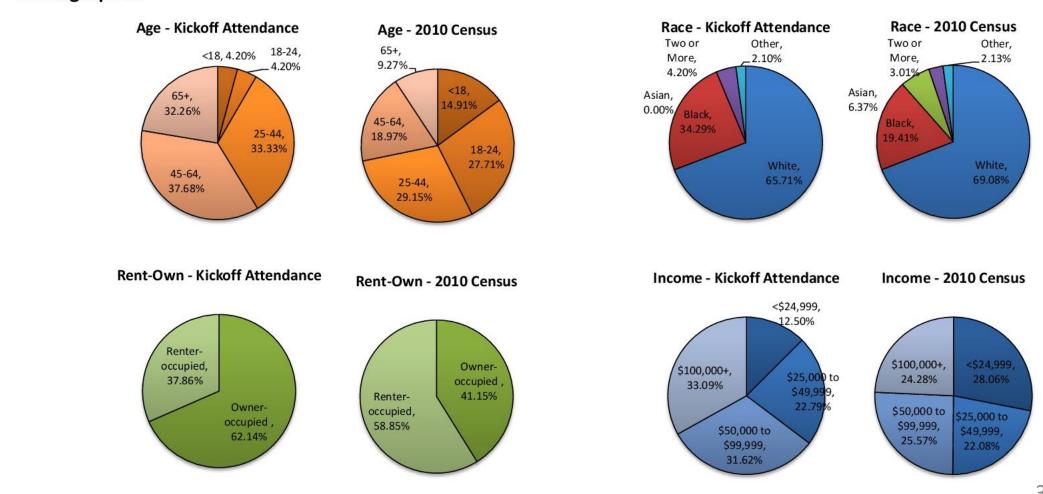
**Tonsler Park** Thursday, May 18, 2017

**Buford Elementary School** Wednesday, May 31, 2017, 7:00pm – 9:00 pm

**Charlottesville High School** Wednesday, June 21, 2017, 6:00pm – 8:00 pm

**Central Library** Saturday, June 24, 2017, 10:00 am – 12:00 pm

### Demographics



### **Overall Statistics**

Meeting	People signed in	Surveys returned	Group maps	POI stickers placed	Residential stickers placed	Employment stickers placed	Total stickers placed
05.08 Carver	26	19	5	31	27	24	82
05.11 Venable	16	6	3	32	22	18	72
05.18 Tonsler Park	24	4	2	13	4	4	21
05.31 Buford	35	4	7	74	54	48	176
06.21 CHS	34	17	6	65	24	32	121
06.24 Central Library	21	19	5	47	52	35	134
07.13 PLACE			12	65	59	64	188
Meade Park Market		4					
DIY Fifeville		5					
DIY JPA		3					
DIY Belmont-Carlton		5					
Online		39					
Mail		2					
Total	156	127	40	327	242	225	794

### **Phase I Meeting Materials**

### Sample Agenda:

#### **Questionnaire:**

### **Comprehensive Plan 2018**

		The feedback you provide below will
		Map Exercise: Use the map and stickers at you
2018 Com	prehensive Plan Update Kick-off Workshop Agenda	1. Where are the places in Charlottesville
	71 1 14 24 2047	2. What is it about those places that you o
Date: Time:	Thursday, May 31 2017 7:00pm - 9:00pm	
Location:	Buford Middle School Cafeteria 1000 Cherry Avenue, Charlottesville, VA 22903	3. How do you travel to those places? Wa
Host:	The City of Charlottesville Planning Commission	
<u>Agenda</u>		4. Assuming people continue to move her
7:00-7:15pm	Welcome/Sign-In/Review posters on wall (light refreshments provided)	development be focused? On the Map
7:15-7:40pm	Comp Plan Background Presentation	5. What types of housing do you think new
7:40-8:30pm	Small Group Discussion & Map Exercise	(apartments, townhouses, single family different housing types.
8:30-8:45pm	Small Group Report Out of Discussion	
8:45-8:50pm	Next Steps   Meeting Close	<ol><li>Assuming people continue to move her centers be located? On the Map use the</li></ol>
8:50-9:00pm	Planning Commissioner-Citizen one-on-one sessions	

they look like? (office park, high rise, mixed use, live work unit, etc.)

be used to inform future conversations. ur table to work through the questions below.

e that you like? On the Map use the 🗙 Stickers.

do like?

alk, bike, drive, bus, car share or taxi?

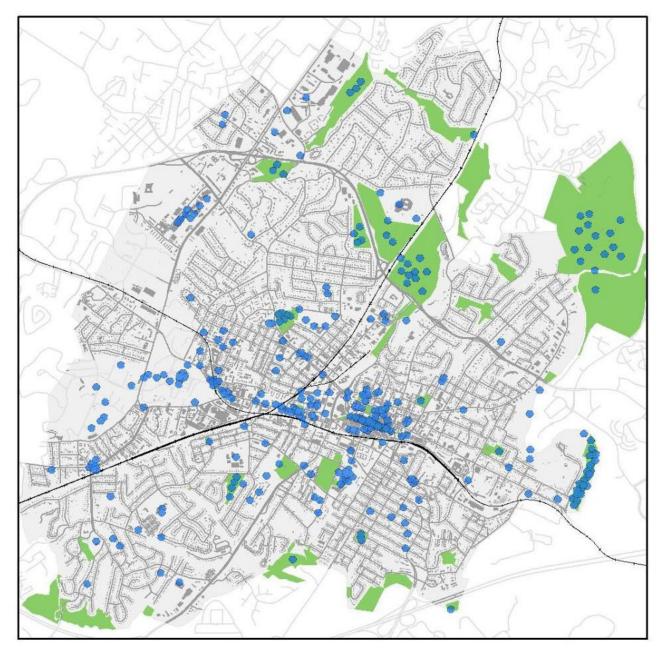
re, where in the City should new residential use the Pn Stickers.

w residential development should contain? , etc.) Refer to the chart for examples of

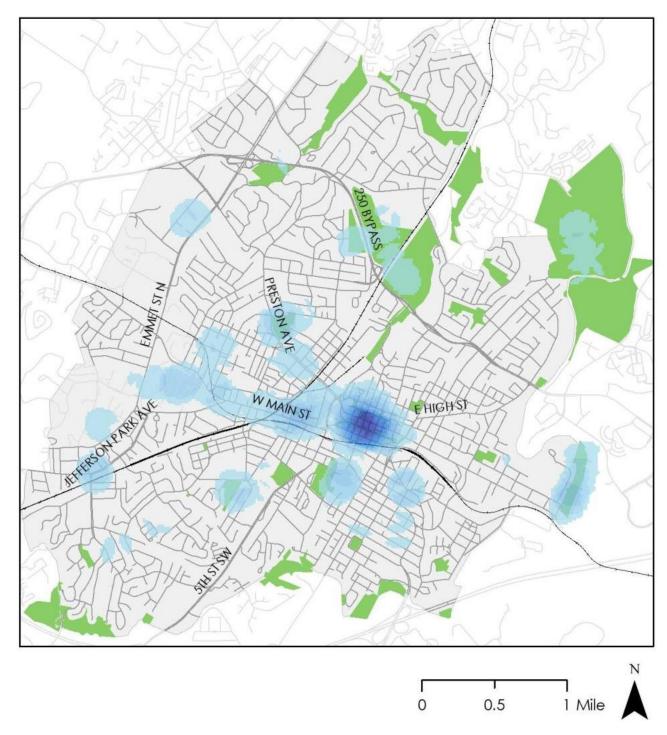
re, where in the City should new employment ne-Stickers.

7. What types of new employment should be located in those centers and what should

### Composite, digitized map from all meetings:



### Composite heat map from all meetings:



5

### Places of Interest - Where are places in Charlottesville that you like?

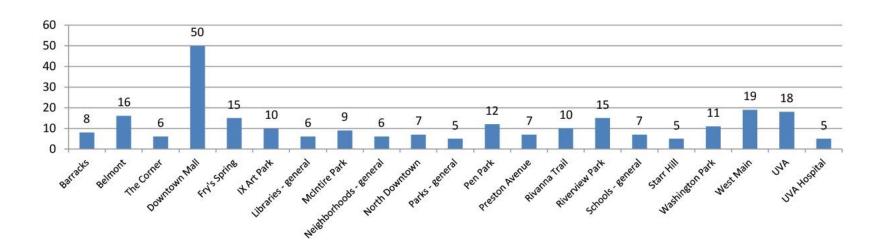
Wordle (greater prominence given to places mentioned more frequently):

Wordle without Downtown Mall:



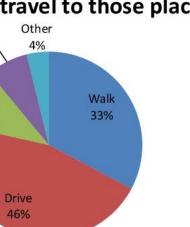


#### Most common places of interest:



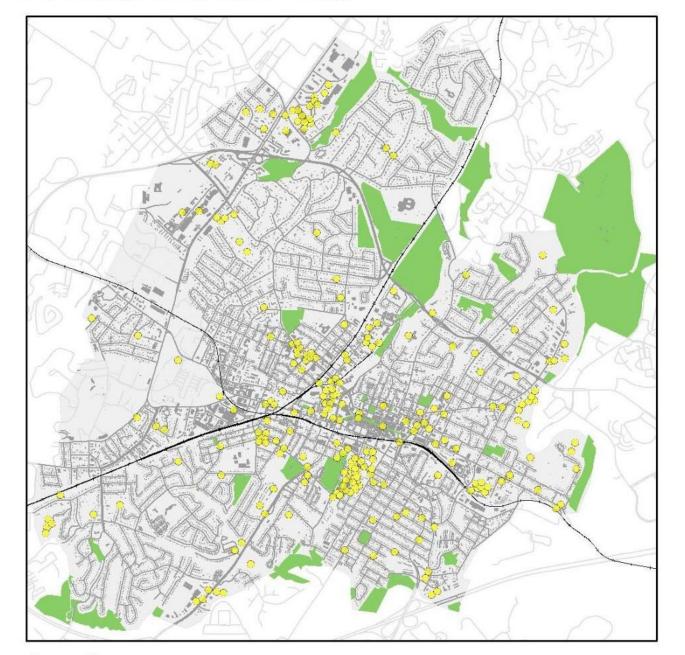
### How do you travel to those places?



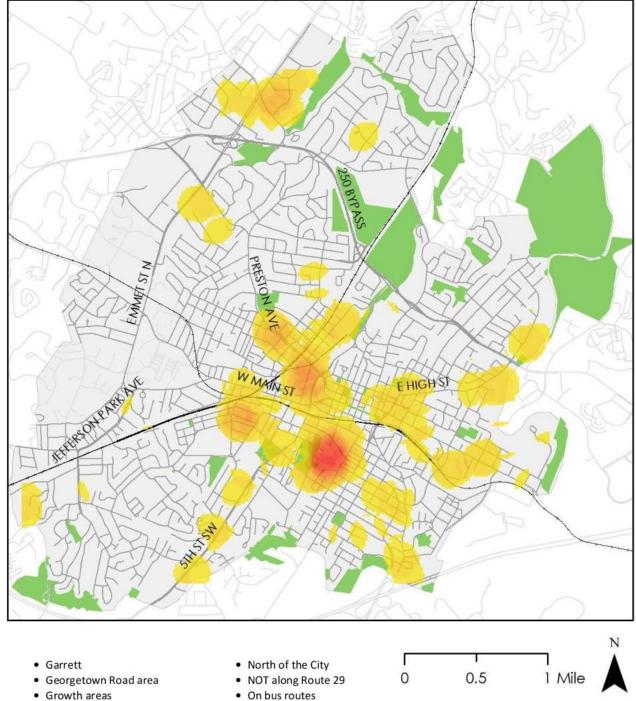


### New Residential Development - Assuming people continue to move here, where in the City should new residential development be focused?

#### Composite, digitized map from all meetings:



## Composite heat map from all meetings:



### Survey Responses:

- Downtown (25)
- Preston Avenue (23)
- West Main (17)
- SIA (11)
- 5th Street (8)
- Rose Hill (8)
- 10<sup>th</sup> & Page (7)
- Cherry Avenue (7)
- In existing neighborhoods (7) • Infill (7)
- IX area (7)
- Belmont (6)
- UVA area (6)

- Harris Street (5)
- City Yard (4)
- Fry's Spring (4)
- Route 29 (4)
- East High (3)
- Fifeville (3)
- In County (3)
- River Road (3)
- South Downtown (3)
- · Undeveloped land near
- Stribling/Sunset (3)
- Allied Place redevelopment
- Along primary and secondary roads (2)

- Avon (2)
- Barracks (2)
- Close to jobs (2)
- Edge of town (2)
- Fontaine (2)
- Free Bridge area (2)
- Grady (2)
- High Street (2)
- Ivy Road (2)
- Levy (2)
- Meade Ave (2)
- Near schools (2)
- Ridge (2)

- Spread throughout the city (2)
- Westhaven (2)
- Along a light rail line
- Along corridors
- Along or close to roads that have good bike/ped infrastructure
- Any empty non-park space
- Any vacant land zoned for residential (R1 and R2, PUDs)
- · Around Belmont Bridge
- · At periphery of city Crozet
- Darden Towe
  - Fashion Square Mall

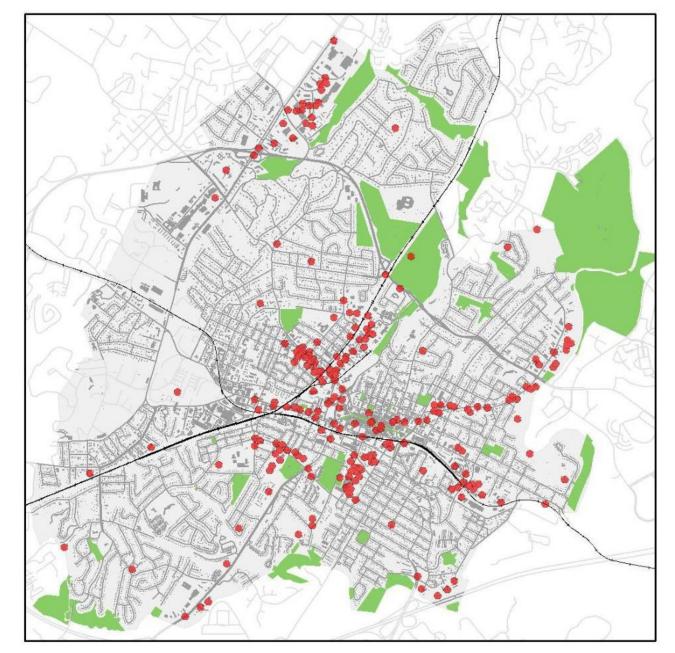
- Higher density along urban corridors and central areas
- Hillsdale
- Hydraulic
- Increase density
- Monticello
- Near Target
- Near Wegmans
- New neighborhoods near existing roadways

- Pantops
- Redevelop CRHA sites
- River Corridor
- Route 20
- South of Charlottesville
- Vinegar Hill

- Woolen Mills

### New Employment Centers - Assuming people continue to move here, where in the City should new employment centers be focused?

#### Composite, digitized map from all meetings:



#### Survey Responses:

- Downtown (34)
- Preston (21)
- West Main (16)
- SIA (15)
- Close to housing (10)
- 29 North (7)
- 5th Street (7)
- Cherry (7)
- Near transit routes (7)
- UVA area (7)
- Harris Street (6)
- IX area (6)
- High Street (5)

- Rose Hill (5)
- Barracks Road area (4)
- Belmont (4)
- Fontaine (4)
- 10th Street (3)
- Along corridors (3)
- East High (3)
- Free Bridge area (3)
- Infill (3)
- Hydraulic area (3)
- Meade area (3)
- Charlottesville (2)

- River Road (3)

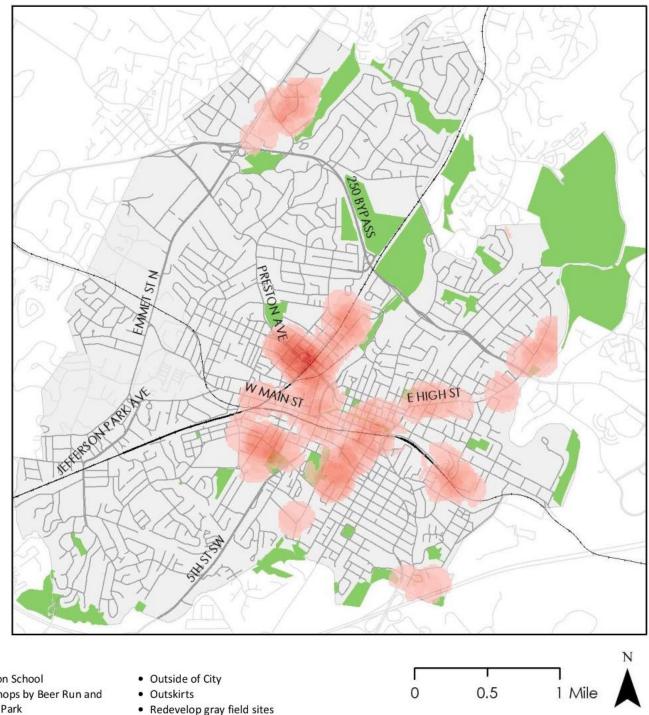
- Emmet Street (2)
- Garrett (2)
- Hardy Drive area (2)
- JPA (2)
- McIntire Plaza (2)
- Pantops (2) Ridge (2)
- Vinegar Hill (2)
- Woolen Mills (2)

- Kmart (2)

- Seminole Square (2)
- 29 & Hydraulic
- Albemarle Square

- Along a light rail line
- Anywhere & everywhere
- Areas where lots of land is occupied by relatively small business
- Avon
- Central areas
- Close to concentrated population
- Corner
- Fashion Square Mall
- Fifeville
- Growth areas
  - In areas of retail with large lots
  - Ivy Road

#### Composite heat map from all meetings:



• Reorganization - unused buildings

• South of Route 250 business

Willoughby Shopping District

• Work in county and live in city

Route 20

Trailer Park

South Downtown

- Jefferson School
- Local shops by Beer Run and Meade Park
- Locust Avenue
- Many small mixed centers
- McIntire Road
- Midtown
- NE of Dunlora Near amenities

Near Citywalk

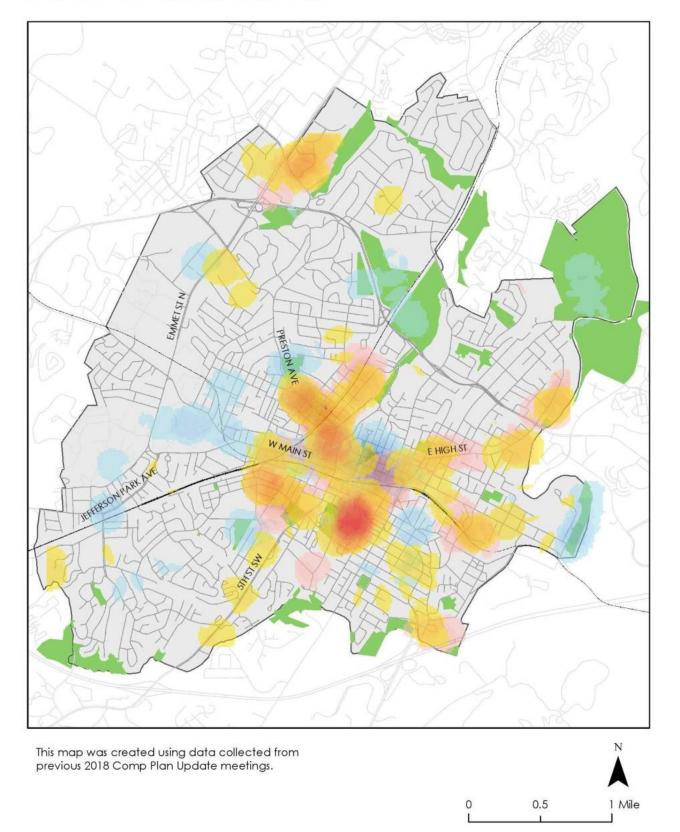
infrastructure

North of the City

Near good bike/ped

## Places of Interest, New Residential Development, and New Employment Centers

### Composite heat map from all meetings:



The goal of Phase II of Community Engagement for the 2018 Comprehensive Plan update was to gather more specific public input for informing the plan's land use chapter. Phase II also sought to expand participation by making it as easy as possible for community members to provide input. Rather than hosting Comprehensive Plan-specific events, City staff and Planning Commissioners attended already-planned events throughout Charlottesville. Another goal of Phase II was to reach the demographics that did not participate as much in the Phase I kickoff meetings. For this reason, staff and Commissioners purposefully attended community events which drew diverse crowds. At these events, attendees could stop by the Comp Plan table and complete a mapping activity. A Phase II survey was also developed and could be completed either at the table or online. As another effort to increase participation, Phase II "DIY" packets were created that allowed any group to host their own event at which attendees could complete the same mapping activity and surveys.

#### Events:

Meade Park Market Wednesday, July 12, 2017, 3:00 pm - 7:00 pm

Table on the Downtown Mall Tuesday, July 18, 2017, 10:00 am – 2:00 pm

National Night Out Tuesday, August 1, 2017, 6:00 pm - 8:00 pm

Westhaven Days Saturday, August 5, 2017, 10:00 am - 1:00 pm

#### DIY

Fifeville Meadowbrook Hills/Rugby Johnson Village JPA **Belmont-Carlton** 

**Fridays After Five** Friday, July 14, 2017, 5:00 pm - 8:00 pm

African American Cultural Art Festival Saturday, July 29, 2017, 10:00 am - 2:00 pm

**Michie Market** Thursday, August 3, 2017, 5:00 pm - 6:30 pm

Love the Court Wednesday, August 9, 2017, 5:00 pm - 8:00 pm

#### Phase II Stats – Attendance

Event

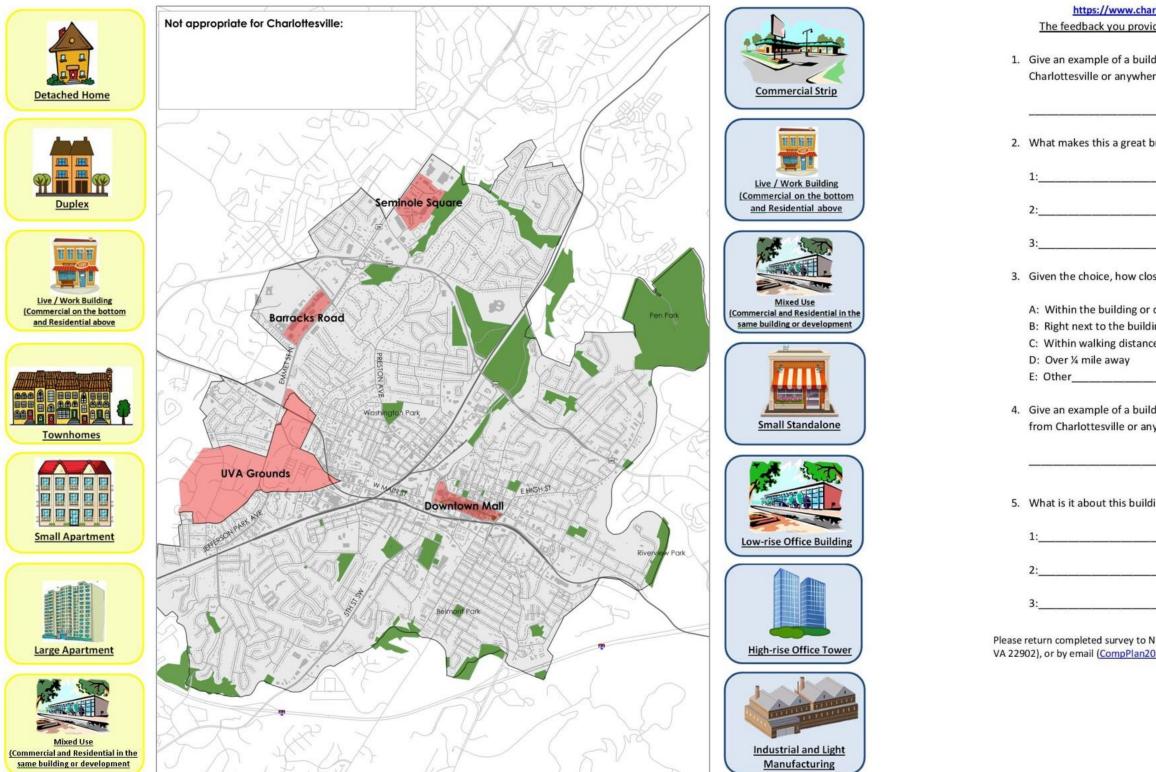
07.12 Meade Park Ma 07.14 Fridays After Fiv 07.18 Table on the Ma 07.29 African America Art Festival 08.01 National Night C 08.03 Michie Market 08.05 Westhaven Days 08.09 Love the Court DIY – 07.31 Fifeville DIY-08.04 Meadowb Rugby DIY – 08.10 Johnson Vi DIY-08.17 JPA DIY-08.21 Belmont-C Online Mail Total

	Surveys returned	Mapping activities completed
rket	7	22
<i>i</i> e	20	21
all	2	11
n Cultural	14	15
Dut	9	21
	9	6
s	5	22
	4	11
	2	3
orook Hills	0	9
illage	0	1
	5	6
Carlton	6	12
	28	n/a
	1	n/a
	112	154

# Phase II Event Materials

### Mapping Activity:

Directions:Randomly select 2 residential development types (yellow) and 2 commercial development types (blue) and place them on the map where you think that type of development is most appropriate in Charlottesville.



Comprehensive Plan 2018
- Also available at
ww.charlottesville.org/online-services/surveys-and-forms
ou provide below will be used to inform future conversations.
Phase II Questionnaire
of a building or development you like: (the example can be from
anywhere in the world)
a great building or development? List up to 3 things:
how close would you live to this building or development? <b>Circle One</b>
ding or development
ne building or development
distance of the building or development (up to a ¼ mile away) vay
of a building or development you <u>do not like</u> : (the example can be le or anywhere in the world)
nis building or development you do not like? List up to 3 things:

Survey:

Please return completed survey to NDS staff either in person, by mail (610 E Market St, Charlottesville, VA 22902), or by email (<u>CompPlan2018@charlottesville.org</u>) by <u>August 17, 2017</u>

# Map Results – Intro

The placed cartoons were digitized into points and then grouped based on existing land use categories. These grouped types were then overlaid on the 2013 Comprehensive Plan's Future Land Use Map.

### 2013 Comprehensive Plan Text:

#### Future Land Use Map

The future land use map presents a vision of the City's future. Changing the designation of a property in the Future Land Use Map does not require the City to alter the zoning of that parcel in the immediate future. Any rezoning is still subject to the standard of review in the zoning ordinance. Compliance with the Future Land Use Map is only one of several considerations that the Planning Commission and City Council must discuss when debating whether or not to rezone property. While the Future Land Use Map may suggest a particular type of future development for a parcel, City Council maintains the authority to decide when the time is right for any zoning changes.

The following land use categories were used in preparing the Future Land Use Plan (2040 Land Use Plan):

- Low Density Residential: Includes all land occupied by single or two-family types of housing. The density in these areas by right should be no greater than 15 units per acre.
- High Density Residential: Includes all land intended to be occupied by multi-family residential types of housing (townhouses, apartments, condominiums). The density in these areas should be greater than 15 units per acre.
- Neighborhood Commercial: This is intended as an area where the building form mirrors that of the low density residential zones, but some additional commercial uses that are compatible with residential areas are permitted.
- Mixed-Use: These areas are intended to be zones where the City encourages development of a ٠ moderate or high intensity, and where a large variety of uses will be permitted, including many commercial uses, residential uses, and some limited research and manufacturing where appropriate.
- Business and Technology: Properties designated as Business and Technology would permit small scale offices that cater to start-up businesses and technological development, as well as commercial activity that does not generate the amount of traffic that can be found in more consumer oriented commercial areas.
- Public or Semi-Public: This category includes publicly owned lands and buildings such as the Government Center, police and fire stations, libraries, post offices, schools and University facilities.
- Park or Preserved Open Space: This category includes both active and passive park and . recreational lands, including associated buildings and parking areas. These areas may be either publicly or privately owned and may include playgrounds, public parks, golf courses, and recreation centers.

### Key:

The cartoons from the Phase II mapping activity were categorized based on which type of land use they would be considered, based on the 2013 Comprehensive Plan land use definitions.

#### Low Density Residential includes:

- Duplex ٠
- Detached home .

#### High Density Residential includes:

- Small apartment
- . Large apartment
- Townhomes .

#### Neighborhood Commercial includes:

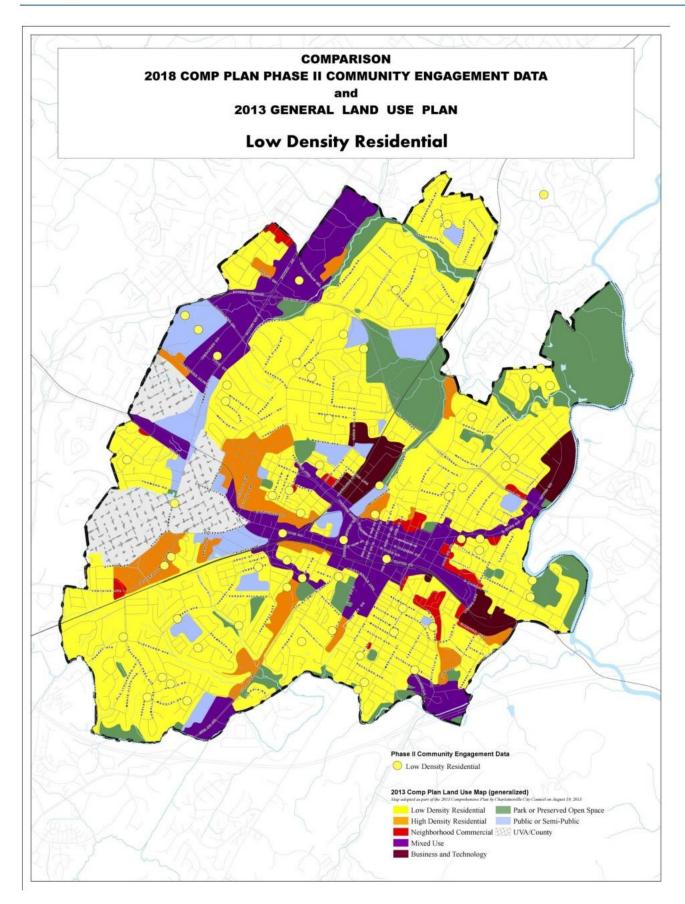
- Live/work building
- Small standalone .

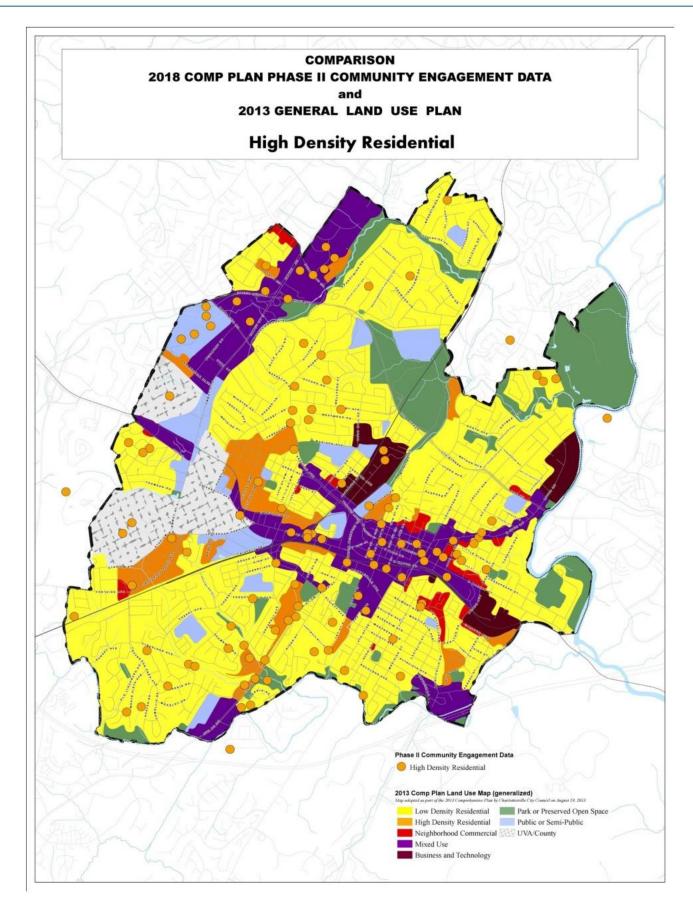
#### Mixed Use includes:

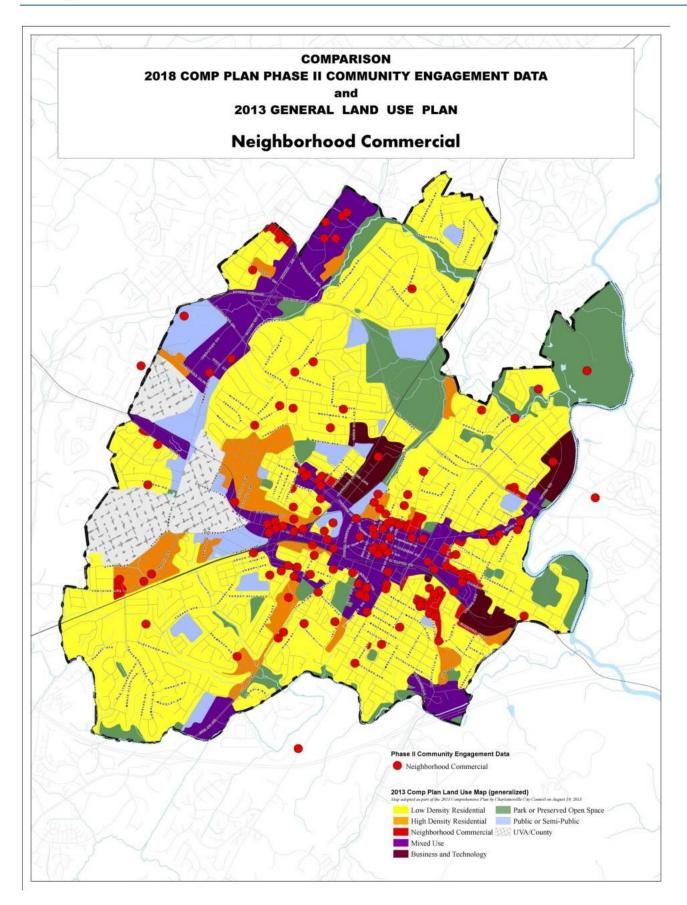
- Live/work building ٠
- Mixed use
- Small standalone .
- Commercial strip ٠
- Low-rise office building .
- High-rise office tower .
- Small apartment
- Large apartment .
- Townhomes

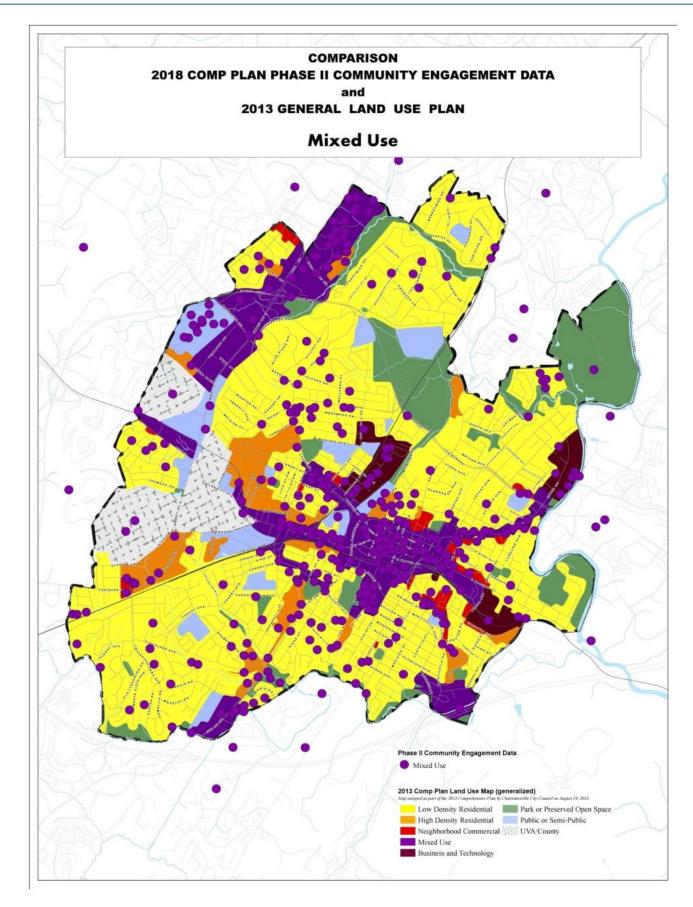
#### Business & Technology includes:

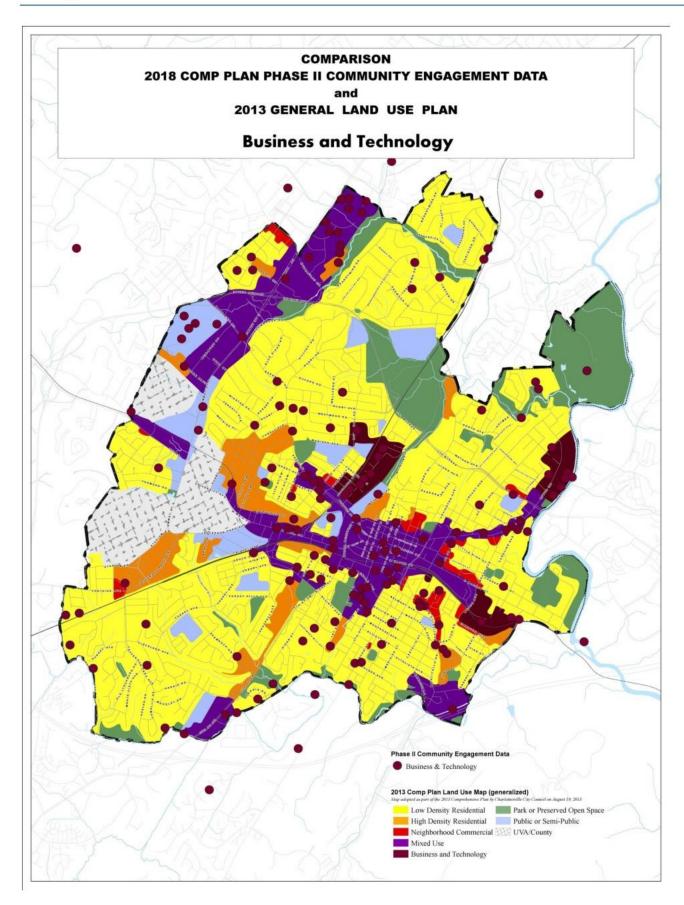
- Low-rise office building
- High-rise office building .
- Small standalone
- Commercial strip .
- Industrial & light manufacturing

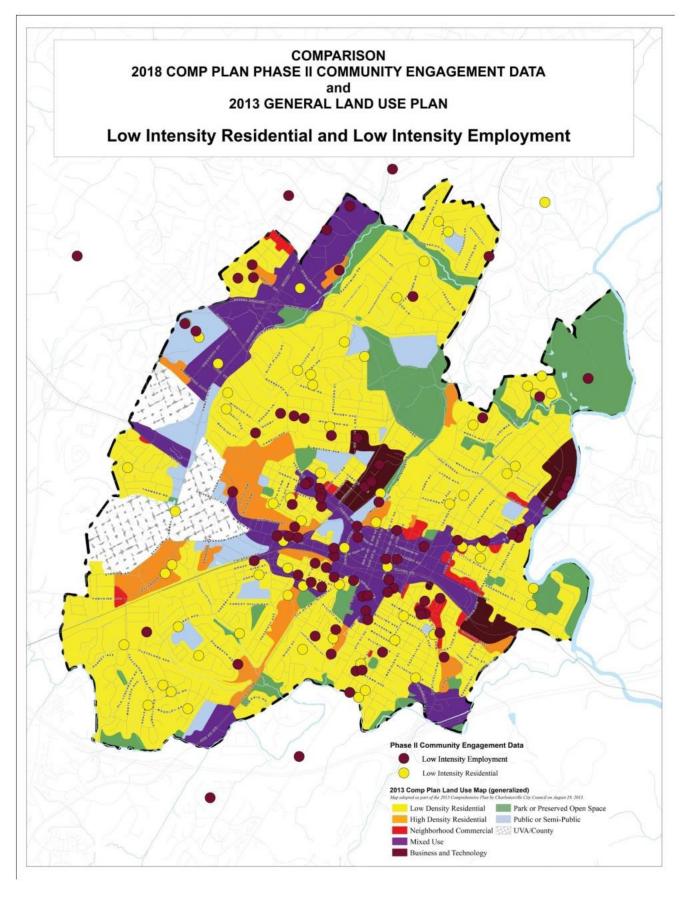


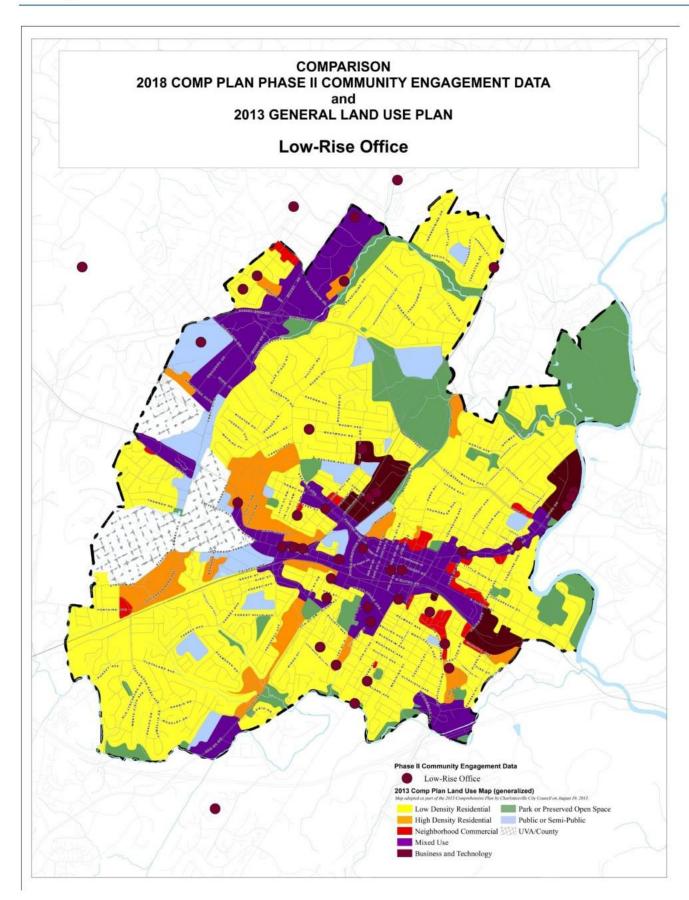


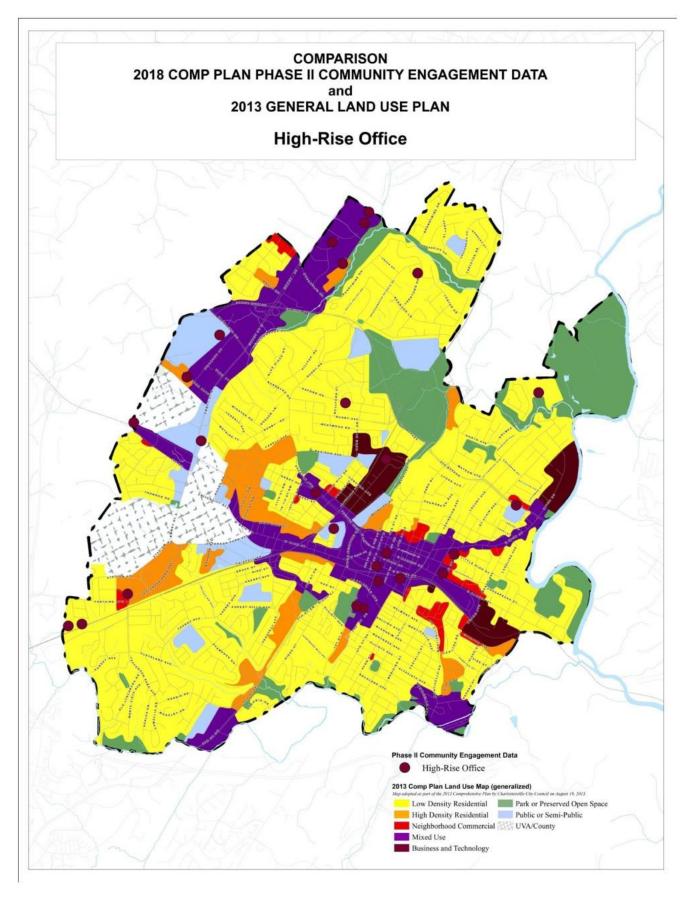




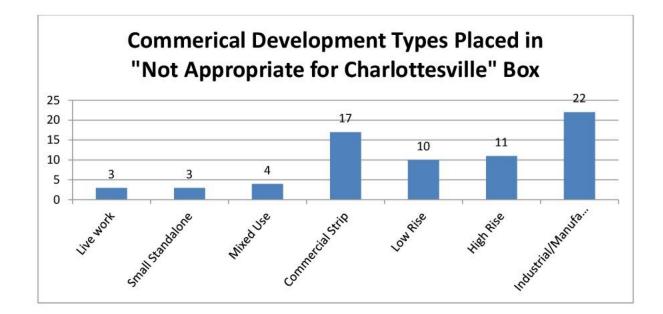








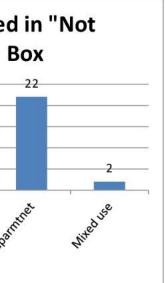
Participants were also given the option of placing their selected development types in a box labeled "Not appropriate for Charlottesville."



Development Type	Placed on Map	Not Appropriate for Charlottesville	Total
Live work	35	3	38
Small Standalone	48	3	51
Mixed Use	46	4	50
Commercial Strip	22	17	39
Low Rise	41	10	51
High Rise	27	11	38
Industrial/Manufacturing	30	22	52
Total	249	70	319

#### **Residential Development Types Placed in "Not** Appropriate for Charlottesville" Box 25 20 15 10 Δ 5 0 Live work Duplet retached Snall apartmet

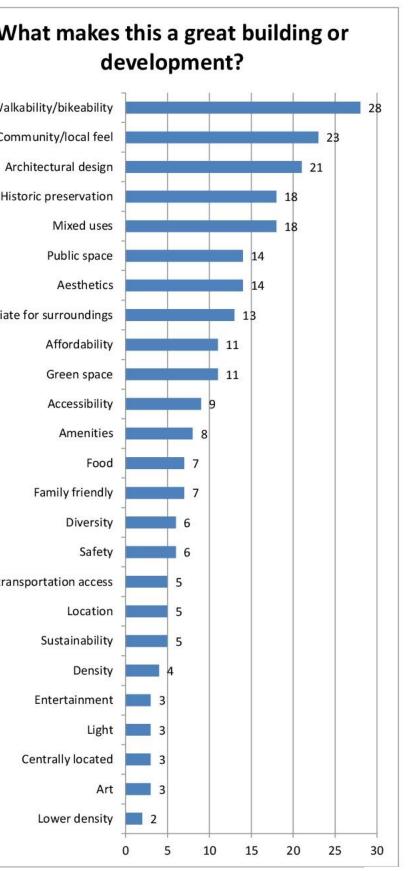
Development Type	Placed on Map	Not Appropriate for Charlottesville	4
Detached	34	4	
Duplex	32	2	
Townhomes	44	2	
Small Apartment	40	1	
Live Work	52	1	
Large Apartment	33	22	
Mixed Use	46	2	
Total	281	34	



#### Total

38
34
46
41
53
55
48
315

Туре	A. Within	B. Right	C. Within walking	D. Over	E. At least	E. Few	E. About	E. No	E. Not near	E. Other	Total	V
	it	next to it	distance (up to 1/4 mile away)	1/4 mile away	2 miles	miles away	1 ½ miles	Choice	any new development			
Affordable housing	1										1	
Apartment	6		1	2							9	W
City	2	2	3	2							9	C
Cohousing			1								1	
College	2		3	1							6	
Commercial strip				2			1				3	E E
Community center			1							1	2	
Condos	3										3	
Detached home			1								1	
High rise office tower				1							1	
Historic library					1						1	
Historic structures	1		2								3	Appropria
Homeless shelter	1	1	1	1							4	
Hospital building			1								1	
Hotel	1	1	2	1							5	
Low income homes			1								1	
Market			2								2	
Mixed use	9	1	12	3		1			1		27	
Neighborhood	9	1									10	
Park	3	1	3	1							8	
Pedestrian infrastructure		1									1	
Place with big downstairs			1								1	
bedroom and kitchen												
Police department				1							1	
Public gardens	1		1								2	Publictr
Public space	2	3	4	3							12	i ubile di
Religious buildings		1									1	
Rent to own housing	1										1	
Restaurant	1										1	
Senior housing	1		1								2	
Single family homes	1										1	
Social club			1								1	
Something Jefferson				1			1				1	
would approve of												
Street				-				1			1	
Theater		1									1	
Tiny houses		1		-							1	
Transit				1							1	
Total	45	14	42	20	1	1		1	1	1	127	



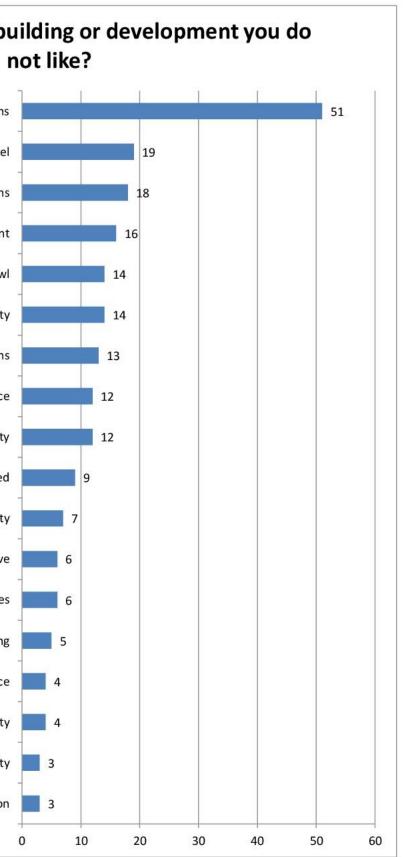
18



# Survey Analysis – A building or development you do NOT like

complex

•	29 North,		ligh rise apartments with	•	Stonefield Mall	What is it about this bu
	Charlottesville/Albemarle		laustrophobic streets	•	Storage centers	what is it about this bu
•	300 Preston Avenue		ligh rises in historic areas	٠	Strip malls	n
•	300 Preston Avenue		ligh rises on Main St	•	Strip malls	
•	5th St Station		Iollingston Building	•	Strip malls	
•	ABC stores		luge high-rises	٠	Strip mall on Avon St extended -	Poor design/Architectural concerns/Aesthetic concerns
•	All the hotels and development		luge office building replacing		across and/or near the Exxon	
	for students		eighborhood businesses or		gas station	
•	Annandale, VA		omes	•	Suburban residential	Lack of local/community feel
•	Any building with no windows,		ABA buildings on Carlton		developments near Hydraulic	
	no design aesthetic or cookie		uice Laundry	•	Tall buildings	Economic concerns
	cutter developments	• K	eswick	•	Target complex	
•	Any new development on West		andmark Hotel	•	The blue building by the	Not harmonious with evicting environment
	Main		andmark Hotel		Bluegrass Grill	Not harmonious with existing environment
•	Apartments/condos with street		andmark	•	The mall strips	
	parking		arge apartment blocks	•	The Flats	Sprawl
•	Barracks Road		askin Road in Virginia Beach	•	The Flats	
•	Beacon on 5th Street	• Li	iberty University	•	The Flats	Bad scaling/proportionality
•	Belmont Bridge design proposal	• L	ocust Grove	•	The Flats	bud seaming, proportionality
•	Belmont houses/community	• N	Aarriott Hotel	•	The Flats	
•	Bland suburban cul de sacs	• N	Aarriott Hotel	٠	The Flats	Traffic concerns
•	Boston City Hall	• N	Aarriott Hotel	•	The Flats	
•	Boston City Hall	• N	Aodern developments	٠	The Flats	Lack of functional green space
•	Charlottesville City Hall	• N	Aultiple things of the same	•	The Flats	
•	City Walk	• N	lewcomb Hall at UVA	•	The Flats	
•	City Walk	• N	lot good area	•	The Flats	Poor walkability/bikeability
•	Crescent Halls	• N	Ionconforming residential units	•	The Flats	
•	Crescent Hall	• C	0ld Trail	•	The Flats	Overcrowded
•	CRHA sites on Michie Drive and	• C	wned by UVA in the city limits	•	The latest high rise buildings on	
	Madison Ave (need community	• P	ACE		Main St.	Door occorribility
	centers)	• P	laces not family oriented	٠	The Marriott at West Main	Poor accessibility
•	CRHA's West Haven	• P	ompidou (Paris)	•	The whole mall concept	
•	Derelict hotels that stay in	• P	ublic housing here (Prospect,	•	The Standard	Imposing or exclusive
	limbo		Vest Haven)	•	Those that disrespect the old	
٠	Downtown ACAC Commons	• C	Quick Loans buildings		architecture	Separation of uses
•	Downtown Mall	• R	ecent large scale projects in	•	Too much residential housing in	Separation of uses
•	Everything on 29 past the	N	Aain Street corridor east of		one area	2. 22
	Walmart	1	Oth St. (Flats)	•	Uncommon	Poor lighting
•	Farmington	• R	idge St Rescue Station	•	Uncommon	
•	Forest Lakes	• R	loute 29,	•	Uncommon	Poor maintenance
•	Friendship Court	c	harlottesville/Albemarle	•	Uncommon	
•	Friendship Court	• S	mall structures (i.e. single story	•	Uncommon	
•	Gleason Building (old one)	V	Vells Fargo)	•	Uncommon	Lack of safety
•	Greenbriar community	• S	prawl	•	Unsafe buildings	
•	Habitat for Humanity building	• S	tonefield	•	UVA student housing	Lack of diversity
•	High pricey housing	• S	tonefield	•	West Main St	
•	High rises	• S	tonefield	•	West Main & 10 <sup>th</sup> St	
•	High rise apartment/condo	• S	tonefield		developments	Lack of historic preservation
	complay					



City of Charlottesville 2018 Comprehensive Plan Update Community Engagement Methods and Results

## Phase III

# Phase III Contents

### Phase III

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Workshop Materials	28
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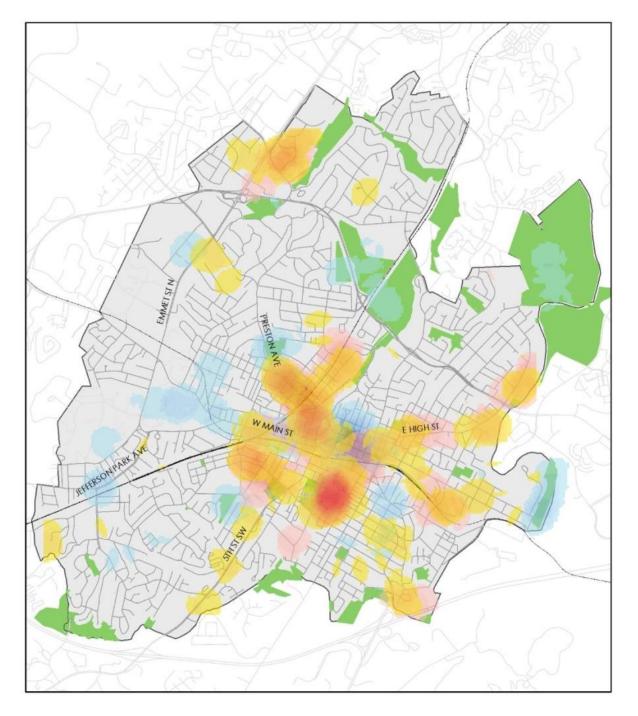
### Phase III Appendix

Detailed List of Summarized Comments	A3-1 – A3-2
Raw Data Comments by Chapter	A3-3 – A3-38
Location Specific Comments	A3-39 – A3-41
Scanned Land Use Maps	A3-42 – A3-49

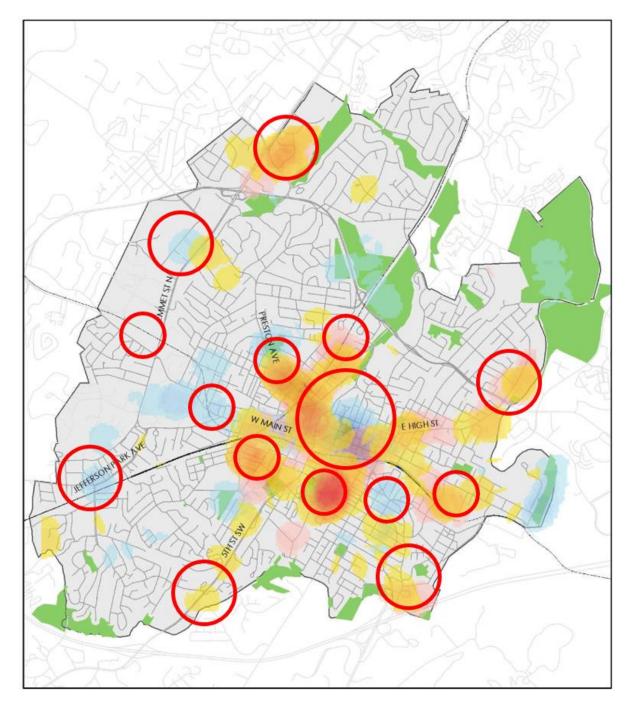




# The Process: Getting to Phase III



Phase I and II Composite Heat Map





### Planning Commission identified places based off heat map

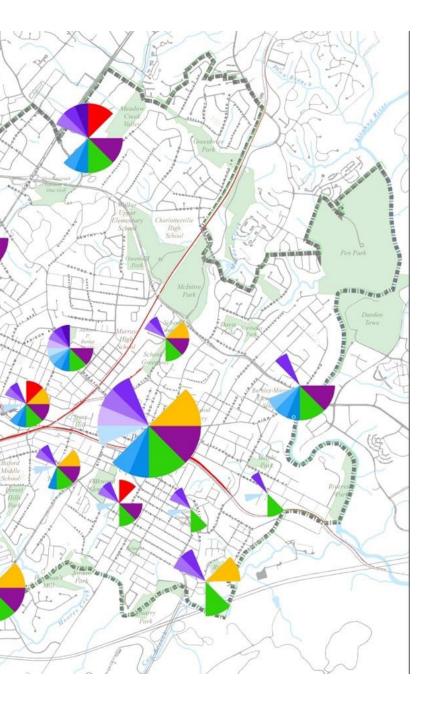


# The Process: Getting to Phase III



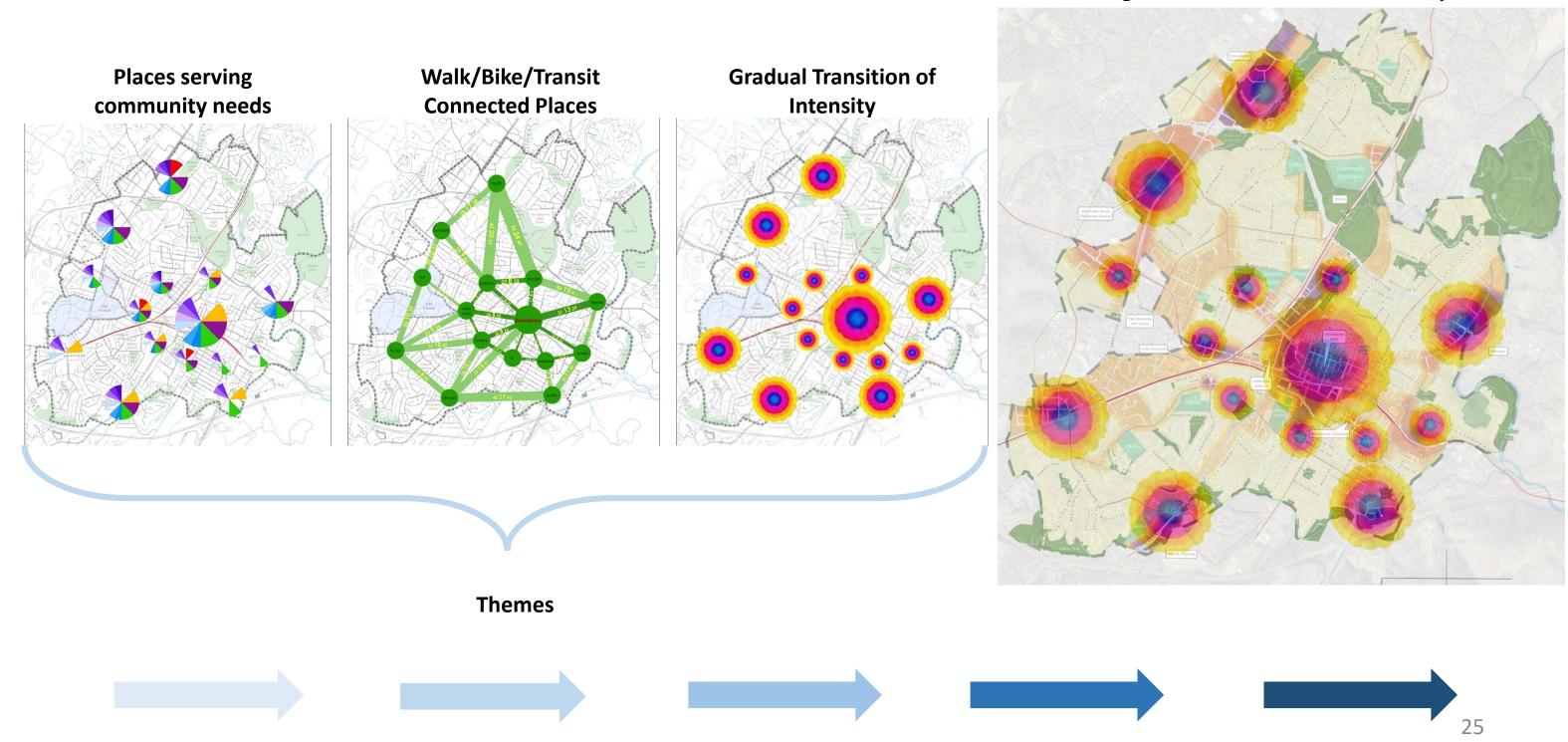
Pinwheel representing what a complete place could look like

Current state of places identified on the heat map





# The Process: Getting to Phase III





### Land Use Key Narrative

### Downtown

### **High Intensity**

The characteristics of the City's Downtown should remain unchanged and foster high density developments. Retail and commercial spaces should be located at ground level to activate the street and enhance the pedestrian experience. New buildings need to be context sensitive and reflect the existing development and street grid patterns. Parking should be market driven with limited regulations. No parking shall be allowed at ground level within a building or be visible from the street. Transportation should be focused on pedestrian scale. Mixed use developments

should be contained within a building and not spread throughout the site. Passive uses that do not create activity at street level should be discouraged. Bonus should be given for providing on-site affordable units.

These are the most intense, urban areas of the City and allow for high density. All street level uses must contribute to

activating the street, and ground-level residential uses should be restricted. Intense active uses that attract large employment centers are encouraged. Developments should respect the existing street grid pattern and create

buildings that are close together, but not necessarily shoulder to shoulder. These areas will be transit hubs, and parking must be integrated into a larger parking plan for the area. Buildings, rather than developments, will be mixed use. Bonuses should be given for having on-site affordable units or incorporating civic space, such as public meeting space, public parking, or other Public Needs.

but provide a transition of medium- to low-intensity uses that engage and activate the street. Small urban scale uses are encouraged while more intense or passive uses are discouraged. Buildings should be located close to the street and respect the existing street grid, but not cover entire blocks. Ground floor levels must be activated with commercial, office, or other uses. Street level residential and residentialonly buildings are not permitted. On-site parking is allowed, but not required. Surface parking shall not be visible from the street and cooperative offsite parking is encouraged. Bonuses should be given for providing on-site affordable units.

These areas are high density,

These areas are residential in nature with medium to lower density. Small multi-family units, such as duplexes, townhouses, and courtyard apartments are encouraged. Developments will generally have green space between them, though buildings could be shoulder to shoulder in the right context. On-site parking is required and must be located behind a building or underground and not visible from the street. Bonuses should be given for providing on-site affordable units and underground parking.

These areas allow for low intensity commercial uses that are context sensitive and transition well into surrounding low density neighborhoods. Street level of buildings can be either residential or commercial, but must be built to accommodate for possible future commercial uses. Parking requirements will be based on the intensity of the use and bonus should be given for providing on-site affordable units.

### Low Intensity

These are low-density residential areas made up of single family detached units, duplexes, townhomes, and other small scale residential structures. Buildings will have small footprints, allowing for additional green space and trees. On-site parking will be required.

# Phase III Overview

During Phase III, a series of workshops were held to gather feedback from the community on their reactions to the recommended updates to the Comprehensive Plan. Although the first workshop was held specifically for members of the City's Boards and Commissions, all workshops were identical in format and information covered. Efforts were made to hold these workshops at a variety of locations and times in order to maximize the community's opportunities to participate. Each workshop began with a brief welcome and an overview of the work done so far leading up to this point. Participants then moved to a table discussion on chapter updates and were able to choose which table to attend based on the specific chapter they wished to discuss. Next, participants heard a presentation on the changes specifically to the land use chapter and then returned to the tables to further discuss the draft land use map. Finally at the end of each meeting there was time for public comment.

Meeting	People Signed In	Land Use Maps Returned
Boards and Commissions	34 Boards and Commissions 21 citizens	3
Buford Middle School	29 citizens	3
City Space	47 citizens	5
Central Library	10 Citizens	4
Belmont Arts Collaborative	51 Citizens	4
Total	192	17

### Workshops:

**Carver Recreational Center** (Boards and Commissions Workshop) Wednesday March 7<sup>th</sup> 2018 5:30 – 8:30pm

**Buford Middle School** Tuesday May 1<sup>st</sup> 2018 6:00 – 8:00pm

**City Space** Thursday May 10<sup>th</sup> 2018 12:00 – 2:00pm

**Central Library** Saturday May 12<sup>th</sup> 2018 10:00am – 12:00pm

**Belmont Arts Collaborative** Tuesday May 29<sup>th</sup> 2018 5:30 – 7:30pm



# Phase III Workshop Materials

S	ample	Workshop Agenda:		Chapter Discussion Tool:		I
2018	_	ensive Plan Update Follow-up Engagement		Comprehensive Plan 2018 Community Work Session Comprehensive Plan Chapter Updates		
Date:	-	Лау 1, 2018		The feedback you provide below will be used to inform future conversations and	I	he feedback you provi
Time: Location:	6:00pm - 8 Buford Mi	8:00pm iddle School Cafeteria	1.	<u>chapter updates.</u> What reactions do you have to the recommended updates?	1	. What are your initia
		ry Ave, Charlottesville, VA 22903				
Host:	The City o	f Charlottesville Planning Commission				
<u>Agenda</u>	l		2.	What have we missed with the updates? What should be removed from the chapter	2	2. To what extent doe
6:00-6:1	0pm	Welcome and Overview (light refreshments provided)		updates? Please provide comments.		
6:10-6:4	5pm	Comp Plan Chapter Table Discussion			3	<ol> <li>What do you think and jobs and conne</li> </ol>
6:45-7:0	0pm	Presentation on the Land Use Chapter	3.	What are the greatest challenges to achieving the chapter goals?		
7:00-7:4	0pm	Land Use Chapter Table Discussion				
7:40-8:0	0pm	Report Back and Next Steps				

### Land Use Discussion Tool:

#### Comprehensive Plan 2018 Community Work Session Land Use Map Discussion

provide below will be used to inform future conversations and updates.

initial reactions to the Land Use Map information presented?

t does the map address the information shared at your topic table earlier?

hink about our understanding of what we heard about places, housing onnections to them?

# General Themes from Phase III Workshops

For a more detailed list of summarized comments see the appendix on page A3-1 For a complete list of all raw data comments see the appendix on page A3-3

	1. Land Use	2. Community Facilities	3. Economic Sustainability	
•	Transportation between nodes	<ul> <li>Parks and greenways</li> <li>Drinking water</li> </ul>	<ul> <li>Balancing economic growth and affordable housing</li> </ul>	•
•	Green space	• Stormwater	<ul><li>Jobs creation</li><li>Flexible zoning</li></ul>	•
•	Small area plans City owned property	Street lighting	Small businesses	•
•	Building heights	<ul><li>Emergency services</li><li>City services keeping up</li></ul>		•
•	Transitions and buffers Pocket parks	with development		
•	Mixed use and mixed income			
•	Cooperation with UVA and Albemarle County			
•	R-1 zoning			

### 4. Urban Environmental Sustainability

Tree canopy

Wildlife habitat

Food security

"Sense of place"

Climate change

Rivanna River

# General Themes from Phase III Workshops

For a more detailed list of summarized comments see the appendix on page A3-1 For a complete list of all raw data comments see the appendix on page A3-3

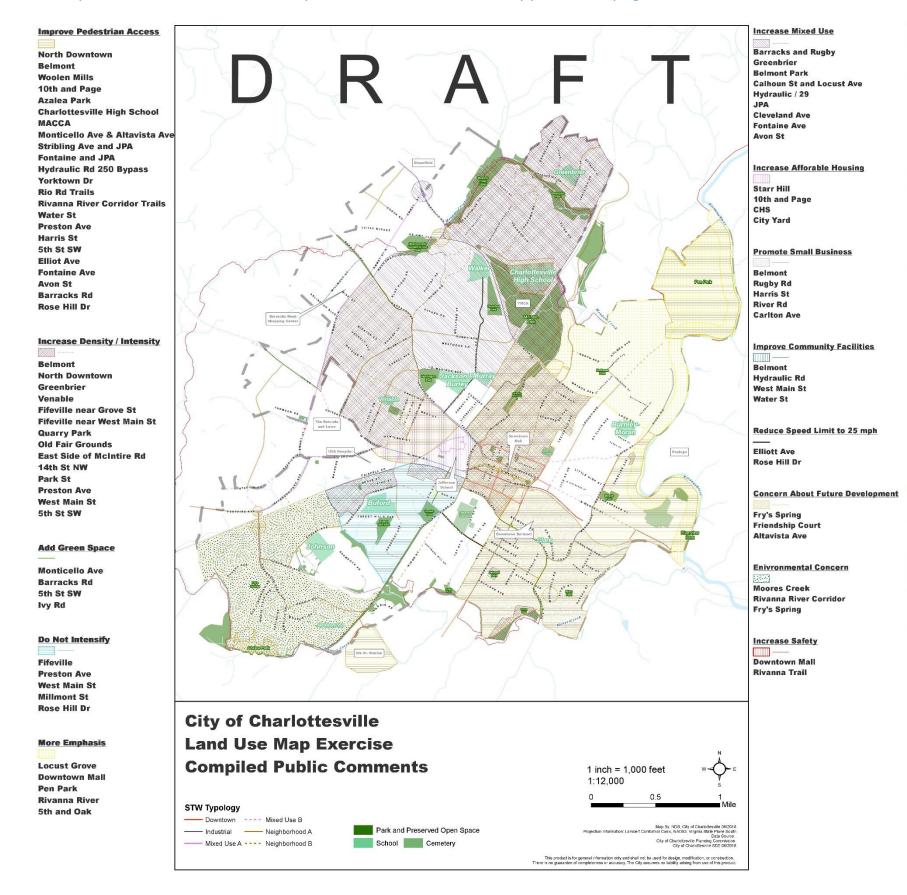
	5. Housing	6. Transportation	7. Historic Preservation and Urban Design
•	Rising rents	Parking	Endangered neighborhoods
•	15% affordable housing goal	Accessibility	Small area plans
•	Housing for those below 30% AMI	Transportation networks	Form based code
•	Housing for seniors	<ul> <li>Bike and pedestrian infrastructure</li> </ul>	Transitions
•	Defining "affordable"	Park and ride	<ul><li> "Sens of place"</li><li> Zoning</li></ul>
•	Subsidies and incentives	Access to food	
•	Mixed income levels		
•	Homeowners bill of rights		
•	Housing strategy		
•	Accessory dwelling units		
•	Historically racist practices		

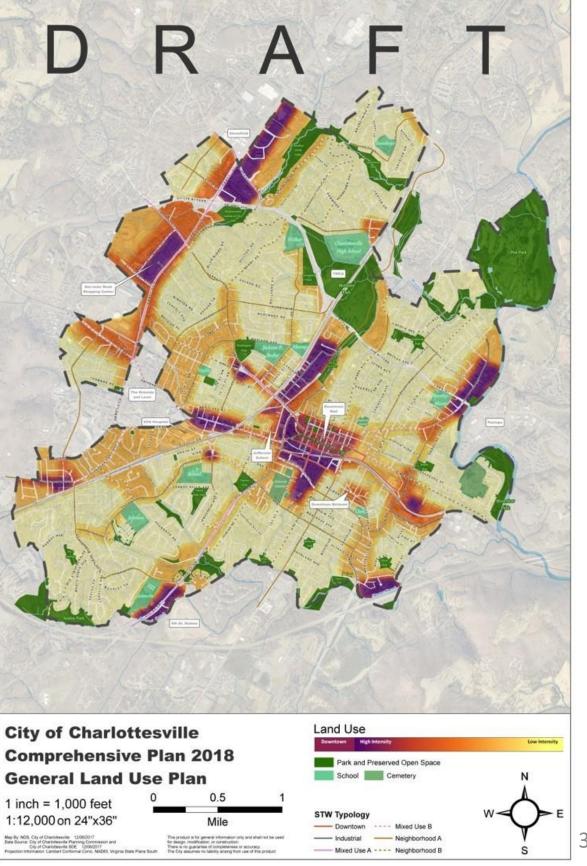
## 8. Community Engagement

- Early engagement
- Information gaps
- Diversity
- Relationship Building

# Mapped Comments

Comments that mentioned a specific location in Charlottesville were separated, categorized and mapped alongside the original draft land use map. For a complete list of all raw location specific comments see the appendix on pages A3-39 – A3-41





# **General Land Use Plan**

31

# August 21<sup>st</sup> Community Leaders Meeting

After the March and May workshops Planning Commission felt that they were still not hearing from a large portion of the Charlottesville population, specifically from minorities, young people and renters. On August 21<sup>st</sup> the Planning Commission met with over 20 community leaders to listen to their feedback on the community engagement process so far, and discuss what a possible next phase of community engagement should look like. Community leaders sat with Commissioners around four tables and had the opportunity to learn about the past three phases and also share what forms of community engagement worked in the groups they represented. Each community leader also filled out a brief three question survey.

### **RSVP Groups:**

- Loaves & Fishes Food Pantry, Inc.
- JABA
- North Downtown Residents Association
- Venable Neighborhood Association
- **Piedmont Environmental Council**
- AIM (Alliance for Interfaith Ministries)
- Martha Jefferson Neighborhood Association
- International Rescue Committee
- Seedplanters
- **Blue Trunk Foundation**
- Habitat for Humanity of Greater Charlottesville
- Little High Neighborhood Association
- Johnson Village Neighborhood
- ecovillage charlottesville
- Ebenezer Baptist Church
- The Women's Initiative
- Thomas Jefferson Health District
- Albemarle- Charlottesville NAACP

- City of Promise
- PACEM
- Rose Hill Neighborhood Association
- Jefferson Park Avenue Neighborhood Association
- C'ville Pride
- Abundant Life
- **CVHS** operates Neighborhood Family Health Center
- Charlottesville Food Justice Network
- Region Ten Community Services Board
- **Ridge Street Neighborhood Association**
- Charlottesville Area Association of REALTORS
- Fry's Spring Neighborhood Association
- The Haven
- Free Enterprise Forum
- C4K (Computers4Kids)
- Charlottesville Free Clinic
- IMPACT

### **Groups that attended:**

- Little High Neighborhood Association
- The woman's Initiative
- Thomas Jefferson Health District
- Charlottesville Free Clinic
- Sin Barreras
- IMPACT
- The Haven
- •
- Venable Neighborhood Association
- **Region 10 Community Services Board**
- PHAR •
- Jefferson Area CHIP •
- PACEM •
- Abundant Life •
- Charlottesville Food Justice Network
- Loaves and Fishes Food Pantry •
- **Piedmont Environmental Council**
- JABA

Fry's Springs Neighborhood Association

Charlottesville Area Association of Realtors

Martha Jefferson Neighborhood Association

### **Email Invitation and RSVP**

Dear Community Organization,

Over the past year the Charlottesville Planning Commission has been in the process of updating the City's comprehensive plan, a guiding document for future decisions relating to transportation, housing, land use and development. Hearing from and engaging with the Charlottesville community is a foundational part of this process, specifically with people who have been previously excluded or underrepresented in the past.

As an organization in our community, you are invited to attend a work session with the Planning Commission on Tuesday August 21st to dialogue and gather feedback on how best to engage with the people you represent in your organization. The work session will be held from 5:00-7:30pm at the Key Recreation Center downtown.

Please RSVP using the link below to let us know if you or a representative from your organization will be able to attend. If you have any other questions you can contact us at CompPlan2018@charlottesville.org

Thank you for the important ways that you serve in our community and we are looking forward to continuing to work with you throughout the comprehensive plan process.

Best

RSVP link: https://www.surveymonkey.com/r/7NVM6V2

Key Recreation Center 800 E Market St, Charlottesville, VA 22902

#### Sample Meeting Agenda:

	2018 Comprehensiv
	Charlottesville Community
	Agenda
Date:	Tuesday August 21, 2018
Time:	5:00pm to 7:30pm
Location:	Key Recreation Center
	800 E. Market St. Charlottesville, V
Host:	Charlottesville's Planning Commiss
	Agenda
5:00 — 5:15 <sub>l</sub>	om Sign-in and Light Refre
5:15 — 5:25j	om Welcome by Commissi
5:25 – 5:40 <sub> </sub>	om Comprehensive Plan Po Commissioner Lisa Gre
5:40 – 6:50j	om Facilitated Discussion a
6:50 – 7:15 <sub>1</sub>	om Facilitated Report Out Green.
7:15 – 7:20	om Next Steps.
7:20 – 7:30 <sub>1</sub>	om Public Comment.

### ve Plan

**Organizations** 

### 'A 22902

sion

eshments.

ioner Taneia Dowell.

PowerPoint Presentation by een.

at tables with Commissioners.

by each table by Charlene

# General Themes from Community Leaders Meeting

At the conclusion of the work session, a representative from each table was chosen to "report out" the key themes from their table's discussion based on the three question survey. For a complete list of individual survey responses see the appendix on pages A3-50 – A3-54

1. What strategies are successful for getting community members to attend and participate in your organization's meetings?	2. What are some challenges you face in getting community members to attend your organization's meetings?	3. Base tonight, like to
<ul> <li>Providing food</li> <li>Having consistent dates</li> <li>Going door to door</li> <li>Tabling at existing events</li> <li>Sending personal invitations and emails</li> <li>Having multiple meetings</li> <li>Using word of mouth</li> <li>Using trusted members of the community and trusted spaces</li> <li>Going directly to where people live or receive services</li> </ul>	<ul> <li>People have preconceived ideas</li> <li>Apathy</li> <li>People are unable to attend due to work schedules</li> <li>Need for childcare</li> <li>Need for transportation</li> <li>Meetings may not be a "thing" people go to</li> <li>General distrust of government in Charlottesville</li> </ul>	<ul> <li>Define</li> <li>Use a</li> <li>Simpli comm</li> <li>Realize</li> <li>"comp to mail</li> <li>Convertis imperiate</li> <li>Reach needs</li> <li>Hire a speciate</li> </ul>

ed on what you have heard , what feedback would you o provide to the Planning Commission?

e "affordable" and "intensity" peer to peer approach ify questions around what the nunity really needs e the concept of

- prehensive planning" is foreign ny
- ey to people why their opinion ortant
- n people who have short term
- s such as food and housing community engagement alist

### Overview

An outcome of the August 21, 2018 meeting with Community leaders was the desire to obtain additional feedback from a variety of residents in Charlottesville to inform the Comprehensive Plan update. It was determined that a survey would be developed using questions provided by Mayor Walker and Planning Commission Chair Green. The survey was conducted in the fall of 2018 (opening on September 11, 2018 and closing on October 9, 2018) and included questions about demographics and community experience. There were 1,182 responses to the survey with 37 submitted on paper and 1,145 submitted from the online survey monkey link...

The following pages include summary results from the survey. The raw data is available at <a href="http://www.charlottesville.org/home/showdocument?id=63213">http://www.charlottesville.org/home/showdocument?id=63213</a>.

How long have you lived in the city?	How long have you lived in your neighborhood?	Do you know anyone who has been unable to rent or buy a home during the past
Total non-blank responses: 1182	Total non-blank responses: 1114	year?
11-20 YEARS: 39.85%	11-20 YEARS: 31.87%	Total non-blank responses: 1078
ALL MY LIFE: 18.61%	0-2 YEARS: 23.25%	YES: 68.65%
6-10 YEARS: 15.82%	3-5 YEARS: 20.56%	NO: 31.35%
3-5 YEARS: 13.62%	6-10 YEARS: 17.95%	
0-2 YEARS: 12.01%	ALL MY LIFE: 6.37%	
OVER 40 YEARS: 0.08%		
Do you feel Charlottesville is a healthy place to live?	Do you feel you are a valued member of your neighborhood?	Do you have children that currently attend or previously attended Charlottesville
Total non-blank responses: 1181	Total non-blank responses: 1111	Public Schools?
YES: 77.98%	YES: 83.08%	Total non-blank responses: 1077
NO: 22.02%	NO: 16.92%	NO: 65.46%
		YES: 34.54%
Do you think Charlottesville is a good place to raise your family?	Do you reside/live in the city limits of Charlottesville?	On a scale of 1-5 with 1 being very poor and 5 being very good, please rate the
Total non-blank responses: 1180	Total non-blank responses: 1077	quality of your child's education in city schools
YES: 79.83%	YES: 86.72%	Total non-blank responses: 379
NO: 20.17%	NO: 13.28%	4 - GOOD: 42.48%
		5 - VERY GOOD: 32.98%
		3 - OK: 18.47%
		2 - POOR: 3.17%
		1 - VERY POOR: 2.9%
Are there any places in the city you do not visit?	Is the structure of your home safe and healthy?	Are you interested in education or job training opportunities for yourself?
Total non-blank responses: 1179	Total non-blank responses: 1076	Total non-blank responses: 1070
NO: 57.76%	YES: 94.8%	NO: 73.36%
YES: 42.24%	NO: 5.2%	YES: 26.64%
Do you feel you are a valued member of the City of Charlottesville?	Is your monthly mortgage or rent payment affordable?	Do you feel those education/career opportunities exist in the City?
Total non-blank responses: 1180	Total non-blank responses: 1078	Total non-blank responses: 986
Total non-blank responses: 1180 YES: 67.2%	Total non-blank responses: 1078 YES: 78.66%	Total non-blank responses: 986 YES: 69.37%
Total non-blank responses: 1180	Total non-blank responses: 1078	Total non-blank responses: 986
Total non-blank responses: 1180 YES: 67.2%	Total non-blank responses: 1078 YES: 78.66%	Total non-blank responses: 986 YES: 69.37%
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Total non-blank responses: 1180 YES: 67.2%	Total non-blank responses: 1078 YES: 78.66%	Total non-blank responses: 986 YES: 69.37%
Total non-blank responses: 1180 YES: 67.2%	Total non-blank responses: 1078 YES: 78.66%	Total non-blank responses: 986 YES: 69.37%
Total non-blank responses: 1180 YES: 67.2% NO: 32.8%	Total non-blank responses: 1078 YES: 78.66%	Total non-blank responses: 986 YES: 69.37% NO: 30.63%
Total non-blank responses: 1180 YES: 67.2%	Total non-blank responses: 1078 YES: 78.66%	Total non-blank responses: 986 YES: 69.37%
Total non-blank responses: 1180         YES: 67.2%         NO: 32.8%         Please rate your social and nightlife in Charlottesville?	Total non-blank responses: 1078 YES: 78.66% NO: 21.34%	Total non-blank responses: 986         YES: 69.37%         NO: 30.63%    Which race/ethnicity best describes you? (Please choose only one.)
Total non-blank responses: 1180         YES: 67.2%         NO: 32.8%         Please rate your social and nightlife in Charlottesville?         Total non-blank responses: 1049	Total non-blank responses: 1078 YES: 78.66% NO: 21.34% <u>What is your age?</u> Total non-blank responses: 1051	Total non-blank responses: 986         YES: 69.37%         NO: 30.63%         Which race/ethnicity best describes you? (Please choose only one.)         Total non-blank responses: 1023
Total non-blank responses: 1180 YES: 67.2% NO: 32.8% Please rate your social and nightlife in Charlottesville? Total non-blank responses: 1049 4 - GOOD: 35.46%	Total non-blank responses: 1078 YES: 78.66% NO: 21.34% <u>What is your age?</u> Total non-blank responses: 1051 25-44: 43.39%	Total non-blank responses: 986 YES: 69.37% NO: 30.63% Which race/ethnicity best describes you? (Please choose only one.) Total non-blank responses: 1023 WHITE / CAUCASIAN: 74.68%
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Total non-blank responses: 1180 YES: 67.2% NO: 32.8% Please rate your social and nightlife in Charlottesville? Total non-blank responses: 1049 4 - GOOD: 35.46% 3 - OK: 33.94%	Total non-blank responses: 1078         YES: 78.66%         NO: 21.34%         What is your age?         Total non-blank responses: 1051         25-44: 43.39%         45-64: 36.54%	Total non-blank responses: 986         YES: 69.37%         NO: 30.63%         Which race/ethnicity best describes you? (Please choose only one.)         Total non-blank responses: 1023         WHITE / CAUCASIAN: 74.68%         BLACK OR AFRICAN AMERICAN: 15.84%
Total non-blank responses: 1180 YES: 67.2% NO: 32.8% Please rate your social and nightlife in Charlottesville? Total non-blank responses: 1049 4 - GOOD: 35.46% 3 - OK: 33.94% 5 - VERY GOOD: 15.63% 2 - POOR: 8.1%	Total non-blank responses: 1078         YES: 78.66%         NO: 21.34%         What is your age?         Total non-blank responses: 1051         25-44: 43.39%         45-64: 36.54%         65 OR OLDER: 16.27%         18-24: 3.71%	Total non-blank responses: 986         YES: 69.37%         NO: 30.63%         Which race/ethnicity best describes you? (Please choose only one.)         Total non-blank responses: 1023         WHITE / CAUCASIAN: 74.68%         BLACK OR AFRICAN AMERICAN: 15.84%         OTHER: 4.11%         TWO OR MORE: 3.71%
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Total non-blank responses: 1180 YES: 67.2% NO: 32.8% Please rate your social and nightlife in Charlottesville? Total non-blank responses: 1049 4 - GOOD: 35.46% 3 - OK: 33.94% 5 - VERY GOOD: 15.63% 2 - POOR: 8.1%	Total non-blank responses: 1078         YES: 78.66%         NO: 21.34%         What is your age?         Total non-blank responses: 1051         25-44: 43.39%         45-64: 36.54%         65 OR OLDER: 16.27%         18-24: 3.71%	Total non-blank responses: 986         YES: 69.37%         NO: 30.63%         Which race/ethnicity best describes you? (Please choose only one.)         Total non-blank responses: 1023         WHITE / CAUCASIAN: 74.68%         BLACK OR AFRICAN AMERICAN: 15.84%         OTHER: 4.11%         TWO OR MORE: 3.71%
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Total non-blank responses: 1180         YES: 67.2%         NO: 32.8%         Please rate your social and nightlife in Charlottesville?         Total non-blank responses: 1049         4 - GOOD: 35.46%         3 - OK: 33.94%         5 - VERY GOOD: 15.63%         2 - POOR: 8.1%         1 - VERY POOR: 6.86%	Total non-blank responses: 1078         YES: 78.66%         NO: 21.34%         What is your age?         Total non-blank responses: 1051         25-44: 43.39%         45-64: 36.54%         65 OR OLDER: 16.27%         18-24: 3.71%         UNDER 18: 0.1%	Total non-blank responses: 986         YES: 69.37%         NO: 30.63%         Which race/ethnicity best describes you? (Please choose only one.)         Total non-blank responses: 1023         WHITE / CAUCASIAN: 74.68%         BLACK OR AFRICAN AMERICAN: 15.84%         OTHER: 4.11%         TWO OR MORE: 3.71%         ASIAN: 0.98%         HISPANIC: 0.68%
Total non-blank responses: 1180 YES: 67.2% NO: 32.8% Please rate your social and nightlife in Charlottesville? Total non-blank responses: 1049 4 - GOOD: 35.46% 3 - OK: 33.94% 5 - VERY GOOD: 15.63% 2 - POOR: 8.1% 1 - VERY POOR: 6.86%	Total non-blank responses: 1078         YES: 78.66%         NO: 21.34%         Mhat is your age?         Total non-blank responses: 1051         25-44: 43.39%         45-64: 36.54%         65 OR OLDER: 16.27%         18-24: 3.71%         UNDER 18: 0.1%	Total non-blank responses: 986         YES: 69.37%         NO: 30.63%         Which race/ethnicity best describes you? (Please choose only one.)         Total non-blank responses: 1023         WHITE / CAUCASIAN: 74.68%         BLACK OR AFRICAN AMERICAN: 15.84%         OTHER: 4.11%         TWO OR MORE: 3.71%         ASIAN: 0.98%         HISPANIC: 0.68%
Total non-blank responses: 1180         YES: 67.2%         NO: 32.8%         Please rate your social and nightlife in Charlottesville?         Total non-blank responses: 1049         4 - GOOD: 35.46%         3 - OK: 33.94%         5 - VERY GOOD: 15.63%         2 - POOR: 8.1%         1 - VERY POOR: 6.86%	Total non-blank responses: 1078         YES: 78.66%         NO: 21.34%         What is your age?         Total non-blank responses: 1051         25-44: 43.39%         45-64: 36.54%         65 OR OLDER: 16.27%         18-24: 3.71%         UNDER 18: 0.1%	Total non-blank responses: 986         YES: 69.37%         NO: 30.63%         Which race/ethnicity best describes you? (Please choose only one.)         Total non-blank responses: 1023         WHITE / CAUCASIAN: 74.68%         BLACK OR AFRICAN AMERICAN: 15.84%         OTHER: 4.11%         TWO OR MORE: 3.71%         ASIAN: 0.98%         HISPANIC: 0.68%
Total non-blank responses: 1180         YES: 67.2%         NO: 32.8%         Please rate your social and nightlife in Charlottesville?         Total non-blank responses: 1049         4 - GOOD: 35.46%         3 - OK: 33.94%         5 - VERY GOOD: 15.63%         2 - POOR: 8.1%         1 - VERY POOR: 6.86%         Do you bike in the city?         Total non-blank responses: 1047	Total non-blank responses: 1078         YES: 78.66%         NO: 21.34%         What is your age?         Total non-blank responses: 1051         25-44: 43.39%         45-64: 36.54%         65 OR OLDER: 16.27%         18-24: 3.71%         UNDER 18: 0.1%         Do you attend concerts in Charlottesville?         Total non-blank responses: 1048	Total non-blank responses: 986         YES: 69.37%         NO: 30.63%         Which race/ethnicity best describes you? (Please choose only one.)         Total non-blank responses: 1023         WHITE / CAUCASIAN: 74.68%         BLACK OR AFRICAN AMERICAN: 15.84%         OTHER: 4.11%         TWO OR MORE: 3.71%         ASIAN: 0.98%         HISPANIC: 0.68%         Do you visit the downtown mall area?         Total non-blank responses: 1049
Total non-blank responses: 1180         YES: 67.2%         NO: 32.8%         Please rate your social and nightlife in Charlottesville?         Total non-blank responses: 1049         4 - GOOD: 35.46%         3 - OK: 33.94%         5 - VERY GOOD: 15.63%         2 - POOR: 8.1%         1 - VERY POOR: 6.86%         Do you bike in the city?         Total non-blank responses: 1047         NO: 72.02%	Total non-blank responses: 1078         YES: 78.66%         NO: 21.34%         What is your age?         Total non-blank responses: 1051         25-44: 43.39%         45-64: 36.54%         65 OR OLDER: 16.27%         18-24: 3.71%         UNDER 18: 0.1%         Do you attend concerts in Charlottesville?         Total non-blank responses: 1048         YES: 74.33%	Total non-blank responses: 986         YES: 69.37%         NO: 30.63%         Which race/ethnicity best describes you? (Please choose only one.)         Total non-blank responses: 1023         WHITE / CAUCASIAN: 74.68%         BLACK OR AFRICAN AMERICAN: 15.84%         OTHER: 4.11%         TWO OR MORE: 3.71%         ASIAN: 0.98%         HISPANIC: 0.68%         Do you visit the downtown mall area?         Total non-blank responses: 1049         YES: 89.13%

\*"Total non-blank responses" refers to all responses were that filled out. Some questions were optional which resulted in blank results. The blank results were not used in calculating the provided percentages.

#### Are you interested in changing your career?

Total non-blank responses: 1067 NO: 82.1% YES: 17.9%

#### Do you use the City's Parks & Recreation Services?

Total non-blank responses: 1057 YES: 80.32% NO: 19.68%

#### Do you have a favorite park or trail?

Total non-blank responses: 1053 YES: 67.62% NO: 32.38%

#### Are you a current CAT rider?

Total non-blank responses: 1056 NO: 80.59% YES: 19.41%

### On a scale of 1-5 with 1 being very poor and 5 being very good how do you rate the service? (CAT)

Total non-blank responses: 666 3 - OK: 50.3% 4 - GOOD: 26.58% 2 - POOR: 12.46% 5 - VERY GOOD: 6.61% 1 - VERY POOR: 4.05%

#### What is your total household income?

Total non-blank responses: 995 \$100,000 OR MORE: 38.29% \$50,000 TO \$99,999: 33.17% \$25,000 TO \$49,999: 19.1% LESS THAN \$25,000: 9.45%

#### Do you feel welcome on the downtown mall?

Total non-blank responses: 1035 YES: 84.54% NO: 15.46%

#### Demographics

All 'Kickoff Attendance' and '2010 Census' graphs were taken directly from 'City of Charlottesville 2018 Comprehensive Plan Update Community Engagement Methods & Results' available at http://www.charlottesville.og/home/showdocument?id=62164 on page 3.



Additional Analysis:

Only 204 respondents are current CAT riders, but 666 respondents rated the CAT service. The CAT service rating by current riders is broken down below. Rating of CAT services by respondents who are current riders No Response: 0.49%

- 5 VERY GOOD: 7.8%
- 4 GOOD: 38.05%
- 3 OK: 39.02%
- 2 POOR: 11.71%
- 1 VERY POOR: 2.93%

For the question 'Do you feel welcome on the downtown mall?' 15.46% of respondents said NO. Of the 15.46% of respondents that said they did not feel welcome on the mall, 44.0% were Black or African American, and 61.0% were not White / Caucasian. Only 15.84% of respondents to the survey are Black or African American and 24.32% are not White. This suggests that a disproportionate amount of non-white people feel that they are not welcome on the mall.